

October 2014 Newsletter



It seems we are at the business end of the year once again, the year seems to have flown by.

2015 MAJOR RENOVATIONS

Next year will see the commencement of our kitchen renovations at Pacific View. The B Block kitchens will be renovated in February 2015 with the C Block and A Block kitchens being carried out in 2016 and 2017. Kitchens are a major part of a holiday unit and we look forward to the unveiling of fresh, modern kitchens.

Due to these kitchen renovations, the B Block units will be out of action during weeks 5 to 9 inclusive in 2015. If you own a B Block unit during this time and are planning to stay at Pacific View, please contact Fiona to discuss unit arrangements.

CCTV SURVEILLANCE

We have recently installed Security Cameras within the public areas of the resort. The purpose of this monitoring and recording is to provide a safe and secure environment for resort staff, shareholders and members of the public. Our CCTV Surveillance Camera Policy can be found on the resort website within the Our Resort section.

INTERNAL WEEK EXCHANGE

Pacific View owners can now request to swap their week of ownership for an alternative week within the resort. This request needs to be made when the annual levy payment is made. If we are able to satisfy your request, then there is a \$60 fee payable to the resort for this service. Once the new booking is made there can be no changes made.

If you are interested in utilising this service, please contact Fiona at the resort by phone or email: fiona@pacificview.com.au

TIMESHARE WEEKS FOR SALE

Pacific View still has weeks left for sale at \$1,000 including the conveyancing costs and some great offers from DAE. This is a great opportunity to buy additional weeks or entice your family and friends into timeshare ownership. Please contact Fiona at the resort if you are interested in purchasing extra weeks. Full details of these weeks are available online: www.pacificview.com.au

RCI AWARDS

This year Pacific View has been successful in achieving the Hospitality Award through RCI. Congratulations to all staff for another year of great customer service.

STAFF

I would like to extend a very warm welcome to our new Grounds/Maintenance Man, Michael James. Michael joined the Pacific View team in late 2013 and has settled in to this valued position.

2014 LEVY & BUDGET

The levy for 2015 has been set at \$635.00 per timeshare week.

Please don't forget the due dates in order to avoid the penalty.

Weeks 1—26 are due by the 1st December 2014 Weeks 27—52 are due by the 1st June 2015

The 2015 budget is attached with this mail-out.

VIEW ONLINE—www.pacificview.com.au

We are pleased to see many of our owners utilising the online Members facility. This service is constantly being improved so please login and have a look around.

When paying levies online, please don't forget to also book your weeks either online or via the Occupancy Advice sent out with the levy notice.

RENTAL POOL versus SPACEBANKING

For those times when it seems impossible to use your week at the resort, there are two options available to you:

The Resort Rental Pool or Spacebanking with an Exchange Company.

The advantage of spacebanking is that you are guaranteed a credit with the exchange company which you can use at a later date to book at a timeshare resort. The rental pool however, is very unreliable.

Rental returns are dependant on bookings which can be highly volatile resulting in poor returns.

Whilst the rental pool is an option for owners, it is not a recommended option.

SECURITY DEPOSIT

It is a resort requirement that guests and owners provide a credit card for secure imprint or a \$200 cash deposit. This requirement was introduced in order to prevent situations where unit occupants leave the resort without paying for costs incurred during their stay and also situations where damage or smoking has occurred within the units. This requirement is an industry standard and board approved policy, we request that you assist us by being ready for this upon arrival.

EMAIL ADDRESSES

It is great to see many owners providing the resort with their email addresses. However, please don't forget to advise the resort if you change email addresses. This will enable us to continue to liaise with you via email.

DIRECTOR'S NOMINATIONS—AGM 2014

Notice is hereby given that in accordance with article 68 of the Memorandum and Articles of Association, nominations are called from financial shareholders who may wish to nominate for election as Director of Pacific View Resort No. 2 Ltd.

Mrs Brenda Suhr, Mr Ken Durston and Mrs Janet Ferdinands are due to retire by rotation and are eligible for re-election.

Any member wishing to nominate for election as Director is advised to contact the resort prior to the 21st January 2015 and a nomination form will be forwarded to you.

Nominations for Director close on 31st January 2015.

The Board and I would like to wish you all a Very Merry Christmas.

Stay safe and enjoy the Festive Season.

Fiona Rickards

Manager—Pacific View Resort

